



Family Justice Center

Focus Group Discussions

Focus Group Notes Enclosed:

April 7, 2004 Women's Group
May 5, 2004 Men's Group (Spanish)
June 29, 2004 Women's Group
June 29, 2004 Men's Group
July 14, 2004 Women's Group

Discussion Time: 90 minutes

What was said to participants:

Focus Group Purpose: "We're hosting this focus group because we are interested in finding out which services you used and what impact they had from your perspective."

Desired Outcomes: "By the time we leave here, we will have learned..."

- Which services you used
- What services you felt were most/least helpful (and why)
- Changes resulting from services – with yourself, relationships, and/or children
- Your current concerns
- If you have any need for services in the future
- What you think would make services even better

Ground Rules for Focus Group Discussions

- All comments are confidential; No names will be recorded
- No one has to talk beyond the first question, which will be asked of everyone
- We do want to hear from everyone, so we need to be concise as possible
- Stay on the agenda
- Victim advocate and licensed Marriage and Family Therapist will facilitate discussion
- Answers will be charted verbatim
- Parking lot issues

Focus Group Meeting Agenda

Opening

- Welcome – Kimberly
- Review meeting purpose and desired outcomes and agenda – Judi
- Assurances – Kimberly
- Icebreaker: Tell us something about yourself that you'd like us to know – Judi

Part I – Group Discussion

Process: *Questions will be charted and on the wall in the front of the room. We will review all questions first and explaining that they don't have to answer if they don't want to; that we want to get as many answers from as many people as we can as quickly as we can.*

1. How long ago did you use the services of the Family Justice Center?
2. Which of the services of the Family Justice Center did you find most helpful? Least helpful? Say a few words about why?
3. In what ways do you think your life has been any different as result of the services you received through the Family Justice Center? (Probe if necessary regarding overall satisfaction with life, physical and emotional health)
4. How do you feel now about your relationship with the person who was your partner at the time you came to the Family Justice Center? (Probe... how comfortable are you with the status of that relationship? How worried or concerned are you?)
5. If you now have a different partner, how do you feel about your relationship with that person?
6. What concerns do you have now about the health, safety and well being of your children? (Probe...is that any different now than before you came to the Family Justice Center?)
7. What services related to domestic violence do you think you may need in the foreseeable future?
8. What could the Family Justice Center do that would make service even better?
9. (Optional) How would you describe your stress level upon entering the Family Justice Center? When you left the Family Justice Center? Today?

Part II - Wrap Up – Kimberly

- A. Any questions on what we've done today?
- B. Volunteer opportunities
- C. Tokens of appreciation (for participants)
- D. Provide information or linkages to additional services (if needed)

Our Next Steps – Judi

- We will type up comments and answers for each question
- We will submit results to the to Evaluation Team for review and comment
- We will ask the Evaluation Team for feedback and direction for next focus group