



# 9th Annual International Family Justice Center Conference

## International FJC Models

**A i x a A l v a r a d o**  
**M e x i c o**

Anaheim, California

April 22, 2009



CENTRO DE JUSTICIA FAMILIAR  
NUEVO LEON. MEXICO

Nuevo León (Spanish for “New León”, after the former kingdom in Spain) is a state located in northeastern Mexico.

To the north, Nuevo León accounts for a 15 kilometer (9mi) stretch of the U.S.- Mexico border adjacent to the U.S. State of Texas.



The territory covers 64,924 square kilometers (25,067 sq mi).

Governor: José Natividad González Parás  
website: [www.nl.gob.mx](http://www.nl.gob.mx)



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The capital of Nuevo León is Monterrey, the third largest city and an important business center in the Mexican Republic.



Nuevo León has long been one of the Mexico's most industrialized states.



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The city is considered one of the main educational centers in Mexico.



Monterrey Institute of Technology and Higher Studies, ITESM or "Tec de Monterrey"



Autonomous University of Nuevo León, UANL



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## LANDSCAPES

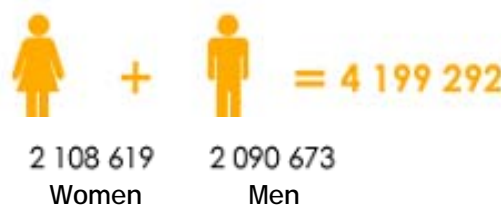


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## Nuevo León Population



Almost 80% of the population resides in the metropolitan area of Monterrey.



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## Before FJC

Even though in 2005, Nuevo Leon provided free and effective services, they were not all offered at one location.

Victims had to go and press charges, have their forensic exams, talk to a judge and receive legal, medical and psychological services at different locations.

The above, represented a difficult and expensive process for the victims, who suffered constantly by being forced to recap their cases in each different agency.



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## Before FJC

In addition, statistical records were not guaranteed as they were not integrated on an information network.

Only 15% of the victims who pressed charges against their perpetrator would go on to receive the other services offered by the center. In an effort to resolve the issue, agencies began providing a variety of services unrelated to the needs of victims and resources were diverted into other areas not pertaining to the need at hand which is family violence.



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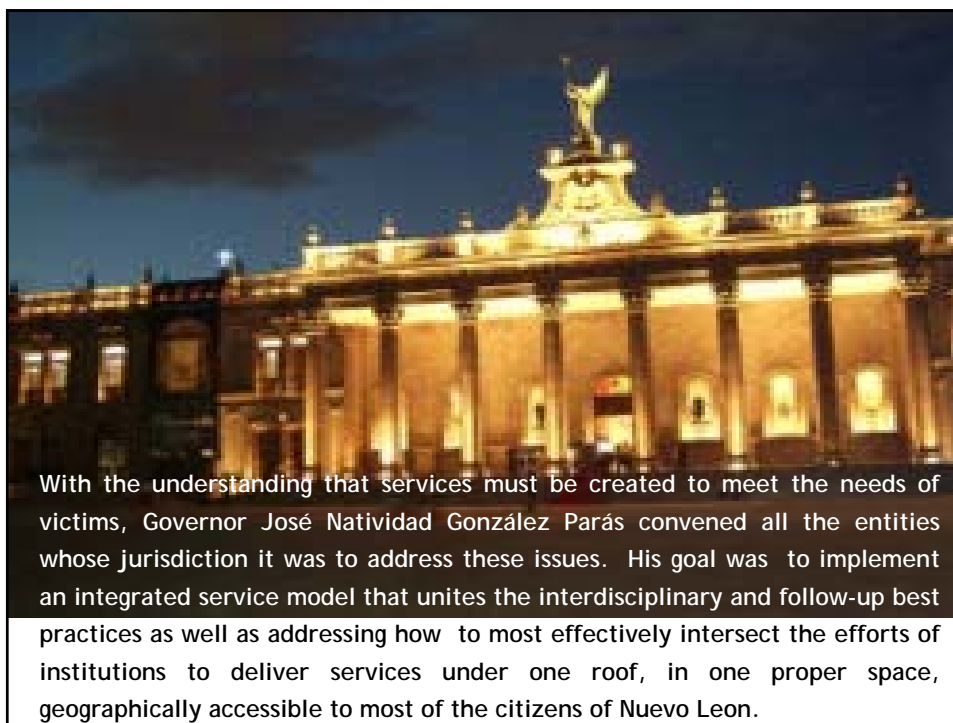
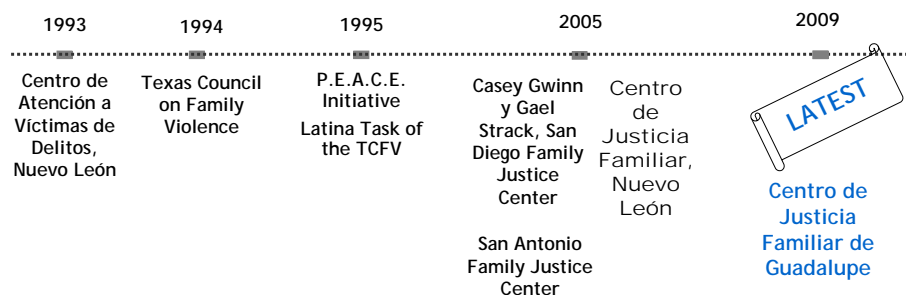


## International Cooperation USA-MEX

### CENTRO DE JUSTICIA FAMILIAR

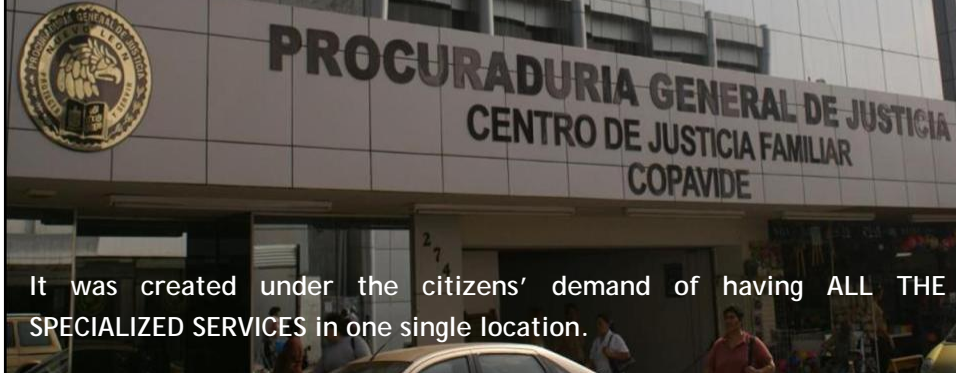
#### NUEVO LEON. MEXICO

Looking at and learning from other proven successful models, helped in the development of our Center. It enabled the planning and design of the FJC to include some of the North American strategies to be adapted to the Mexican Social Services and Justice system.



With the understanding that services must be created to meet the needs of victims, Governor José Natividad González Parás convened all the entities whose jurisdiction it was to address these issues. His goal was to implement an integrated service model that unites the interdisciplinary and follow-up best practices as well as addressing how to most effectively intersect the efforts of institutions to deliver services under one roof, in one proper space, geographically accessible to most of the citizens of Nuevo León.

The Family Justice Center was created by the coordination of different Institutions, state and federal government departments and civic organizations that provide various victim assistance services.



It was created under the citizens' demand of having ALL THE SPECIALIZED SERVICES in one single location.



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## FJC Legal structure

The Center depends on funding from the Attorney General's Office (Procuraduría General de Justicia), but it is an independent council that oversees the FJC operations. We provide comprehensive intervention and follow-up services to the victims, that includes the investigation of the crimes committed against them and the prosecution of those crimes with the cooperation of the services located all under the same roof. The coordination of services is fulfilled by the Family Justice Center's personnel responsible for doing assessment, acquiring safety and support to victims of crime.



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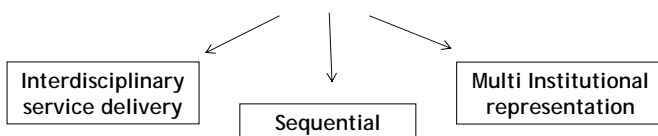
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## General objective

Nuevo Leon FJC objective is to comprehensively protect the constitutional rights of victims of crime by coordinating activities and services between the respective Institutions.

## Specific Objective

Provide Comprehensive Services



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COMPREHENSIVE  
SERVICE DELIVERY  
MODEL

### INTERDISCIPLINARY

- Legal attention
- Police attention
- Medical and psychological services
- Social services assistance
- Educational & prevention services

### SECUENTIAL

- Prevention phase
- Detection phase
- Attention phase
- Data collection phase
- Analysis phase
- Evaluation and follow up phase

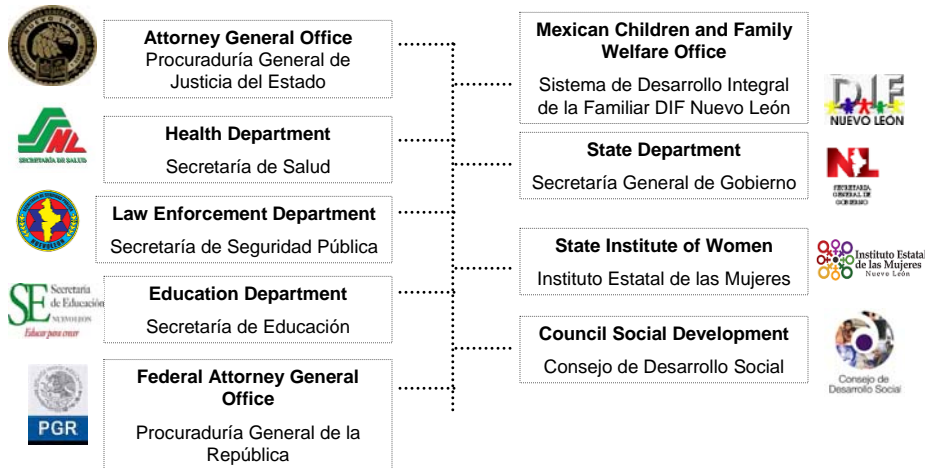
### MULTI INSTITUTIONAL

- Internal participants
- External participants
- Diverse participants



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## FJC Participants



## Statistics from the State of Nuevo Leon

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### Domestic Violence

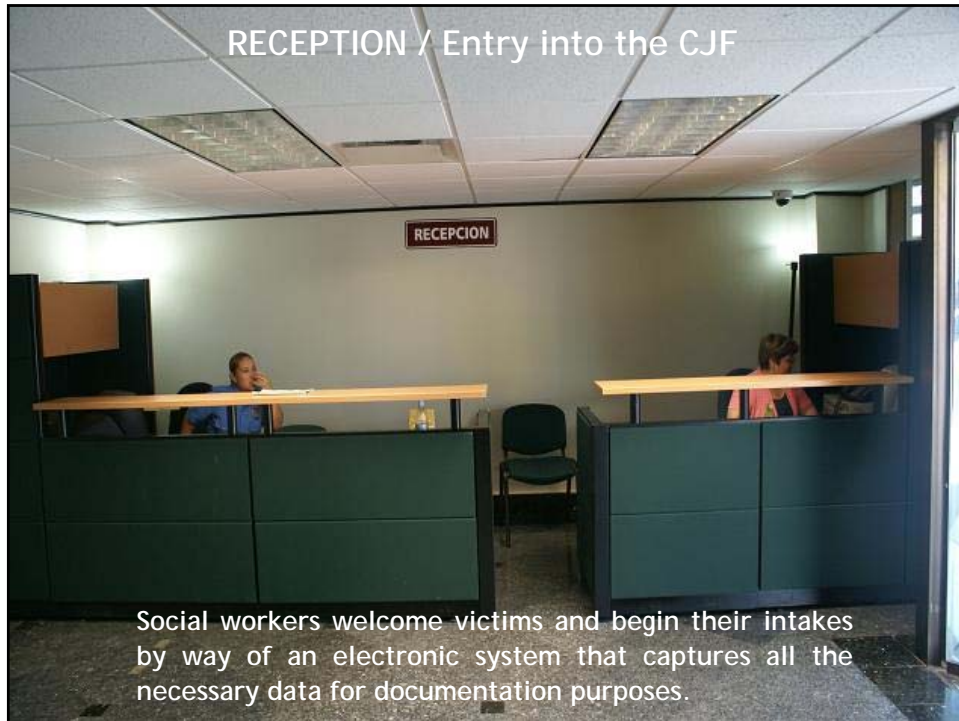
	Ene	Feb	Mar	Abr	May	Jun	Jul	Ago	Sep	Oct	Nov	Dic	Total
2003	172	157	240	257	305	305	277	238	217	227	293	220	2,908
2004	202	329	403	368	696	756	852	774	833	875	738	672	7,498
2005	800	707	820	899	1,064	1,139	1,037	1,182	1,074	891	772	677	11,062
2006	826	699	976	909	1,136	1,168	1,129	977	859	800	633	535	10,647
2007	534	700	851	822	1,061	1,105	1,031	1,166	1,070	952	747	723	10,762
2008	583	756	814	1,008	1,026	1,023	1,004	1,017	888	863	696	671	10,349
2009	658	719											1,377



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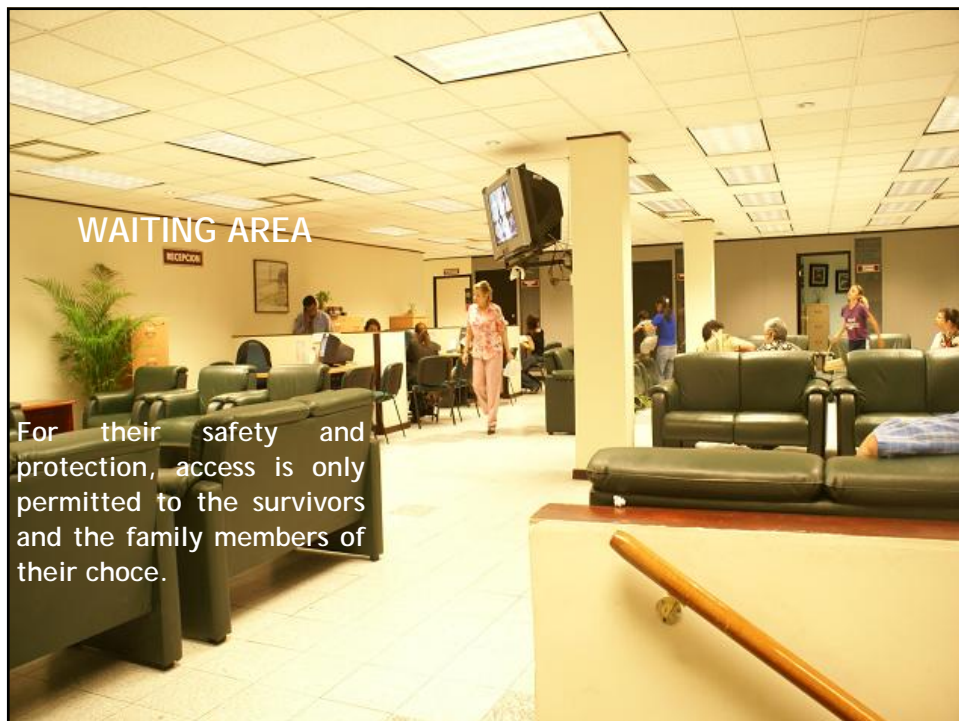


## RECEPTION / Entry into the CJF



Social workers welcome victims and begin their intakes by way of an electronic system that captures all the necessary data for documentation purposes.

## WAITING AREA



For their safety and protection, access is only permitted to the survivors and the family members of their choice.

## SOCIAL WORK

Services are initiated and delivered within the FJC as well as in other settings.



## SERVICE DELIVER AREAS

While maintaining their confidentiality, survivors are provided with social services, as well as therapy with a psychologist and legal advocacy.





## OFFICES

Legal advocates and psychologists from various organizations coordinate their efforts to work within an integrated model of service delivery.



## MEDICAL ATTENTION

Staff from the ministry of health provide prevention, healing, and rehabilitation services to victims.

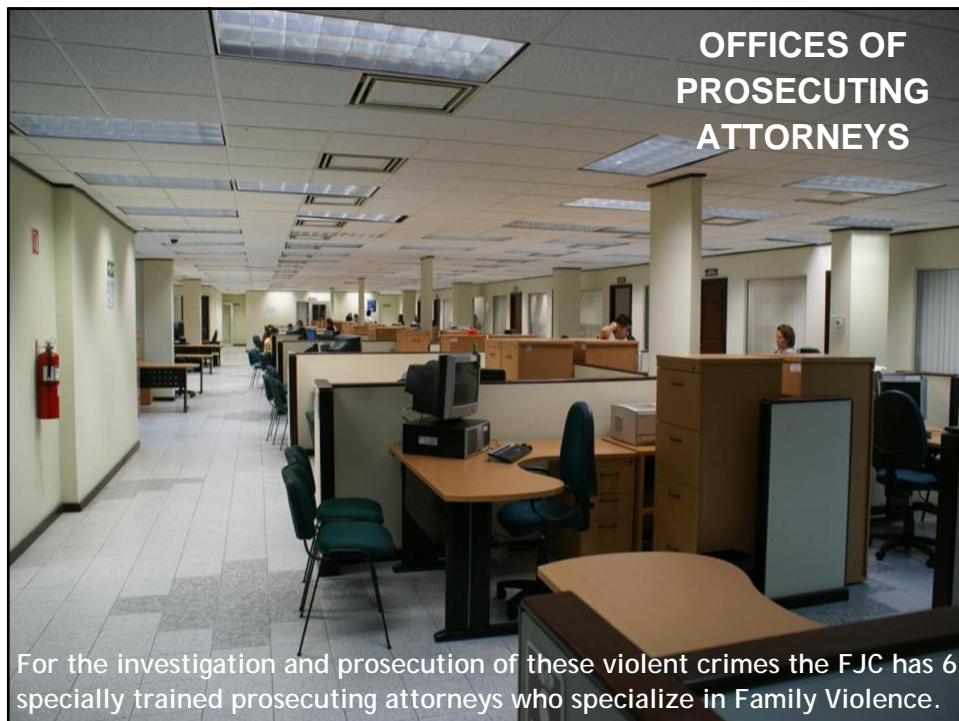






## TRANSITIONAL SHELTER

Women and children who are at risk receive safety and protection in the shelter located inside the FJC.



## OFFICES OF PROSECUTING ATTORNEYS

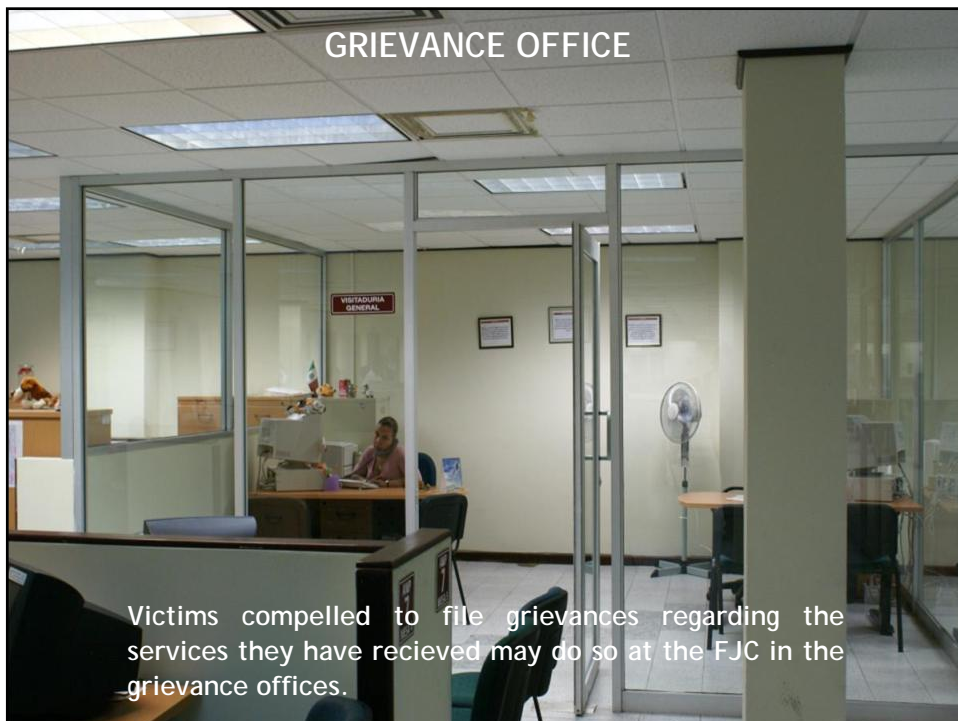
For the investigation and prosecution of these violent crimes the FJC has 6 specially trained prosecuting attorneys who specialize in Family Violence.

## DIAGNOSTIC AND INVESTIGATE METHODS



The FJC Medical, Forensic and Psychological team diagnoses the impact the crime(s) has had on the victims.

## GRIEVANCE OFFICE



Victims compelled to file grievances regarding the services they have recieved may do so at the FJC in the grievance offices.







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## Electronically Monitored System of Entry



All staff enter with their own unique access code.

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## Electronically Monitored System of Entry

Clients served
 Active/open cases
 Pending cases

Folio :  Año : 2009 Inicial: 26-MAR-2009 Final : 27-MAR-2009

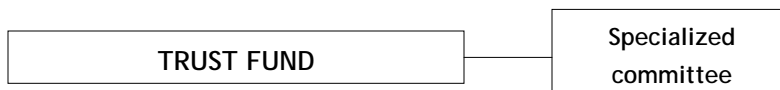
Copavide							
Folio	2149	2009	03/26/2009	✓	✓	✓	
Año	2150	2009	03/26/2009	✓	✓	✓	
Persona(s) Involucrada(s)	2151	2009	03/26/2009	✓	✓	✓	
Estructura Familiar	2152	2009	03/26/2009	✓	✓	✓	
Acompañante(s)	2153	2009	03/26/2009	✓	✓	✓	
Contacto	2154	2009	03/26/2009	✓	✓	✓	
Trabajo Social	2155	2009	03/26/2009	✓	✓	✓	
Psicología	2156	2009	03/26/2009	✓	✓	✓	
Depto. Legal	2157	2009	03/26/2009	✓	✓	✓	
Bitácora	2158	2009	03/26/2009	✓	✓	✓	
Resolución	2159	2009	03/26/2009	✓	✓	✓	
Canalización	2160	2009	03/26/2009	✓	✓	✓	
Bitácora General	2161	2009	03/26/2009	✓	✓	✓	
	2162	2009	03/26/2009	✓	✓	✓	
	2163	2009	03/26/2009	✓	✓	✓	
	2164	2009	03/27/2009	✓	✓	✓	
	2165	2009	03/27/2009	✓	✓	✓	
	2166	2009	03/27/2009	✓	✓	✓	
	2167	2009	03/27/2009	✓	✓	✓	
	2168	2009	03/27/2009	✓	✓	✓	
	2169	2009	03/27/2009	✓	✓	✓	



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Specialized Committee allocates the trust fund resources as economical support to the victim.

State Law creates the “Fondo para Atención y Apoyo a las Víctimas y a los Ofendidos de Delitos” in order to fulfill economic needs of the victim and the offended.



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## NUEVO LEON

*Governor José Natividad González Parás by way of his official newsletter informs the citizens of Nuevo Leon that the Honorable Congress of the State has Decreed the State Law on Women's Access to a Life Free of Violence hereby enacted and the Law of intervention and support to victims of crime of the State of Nuevo Leon.*



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Guadalupe Family Justice Center  
April 1st, 2009  
Opening







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*Our main goal is for victims to have complete  
attention and services in one location within  
his/her community*

We work to humanize the services provided to the victims by  
always coordinating multi-department efforts.

Nuevo Leon's Family Justice Center is the National Model that  
is being replicated in other Mexican states.

Short term activities:

- Continue to promote the creation of new centers in the rest  
of the country through training and the interchanging of  
experiences.



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