



# RESOURCES FOR NEW DIRECTORS AT OPERATING FAMILY JUSTICE/MULTI-AGENCY CENTERS

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## **CONFIDENTIALITY AND INFORMATION SHARING IN FJCS WEBINAR** (2020)

On this webinar, national experts discuss privacy, confidentiality, privilege, informed consent, and information sharing in the context of Family Justice Centers (FJCs). Presenters highlight best practices for upholding victims' rights in ways that empower victims and help FJCs to deliver coordinated, multidisciplinary, hope-centered services to survivors.

## **CLIENT SERVICES TOOLKIT** (2019)

This toolkit is an important resource to answer questions on confidentiality, walk you through the elements of a successful intake system, and provide sample forms and resources to help guide the process.

## **VOICES TOOLKIT** (2019)

This toolkit is designed to assist Family Justice and Multi-Agency Centers with starting, implementing, and sustaining a VOICES Committee. It contains procedures, sample forms, and questions that may be used to facilitate the process.

## **SURVIVOR-DEFINED SUCCESS WEBINAR** (2019)

This webinar discusses how the most robust, impactful Centers are incorporating survivor input on a consistent basis, and how survivor voices provide a fresh perspective on how to enhance Center operations and services.

## **FOCUS GROUP TOOLKIT** (2019)

This toolkit was created to assist Family Justice Centers with the preparation, implementation of, and data analysis of Focus Groups. This toolkit contains procedures, sample forms, and questions that may be used to facilitate the process.

## **E-FILINGS AND VIRTUAL HEARINGS: PROVIDING EASIER ACCESS TO THE CRIMINAL JUSTICE PROCESS WEBINAR** (2020)

The webinar includes pathways towards e-filings and virtual hearings and provides a roadmap to increase buy-in on the local and state levels by discussing their pertinence and addressing the current lack of access to justice.

## **POLYVICTIMIZATION ASSESSMENT TOOL RESOURCE GUIDEBOOK** (2019)

The guidebook is a reference for staff and Centers before they ever utilize the Polyvictimization Assessment Tool with a survivor. It is meant to help Center staff and partners better understand a survivor's exposure to trauma and its influence on their behaviors and needs.

## **HUMAN TRAFFICKING QUESTIONNAIRE AND GUIDE FOR FRONTLINE STAFF** (2021)

This questionnaire was developed to assist frontline staff with identifying possible survivors of human trafficking during a phone call with a client. The four-page document includes definitions and elements of human trafficking, the 24-hour crisis hotline number, and 10 questions to ask a client during an initial or follow-up conversation.

## **FAMILY JUSTICE CENTER LEADERSHIP TOOLKIT** (2017)

This toolkit was designed to assist Family Justice/Multi-Agency Centers with hiring an Executive Director and to develop a plan of succession. It contains sample job descriptions, interview questions, and performance evaluation tools.

## **FAMILY JUSTICE CENTER FRAMEWORK IMPACT REPORT** (2021)

This report includes published outcome and process studies, important facts about Family Justice/Multi-Agency Centers, and quotes from survivors and elected officials.

## **HOPE RISING: HOW THE POWER OF HOPE CAN CHANGE YOUR LIFE** (2018)

This book provides a roadmap to measure hope in people's lives, helps assess what may have robbed someone of hope, and provides strategies to help hope flourish once again. It is available for purchase on Amazon.